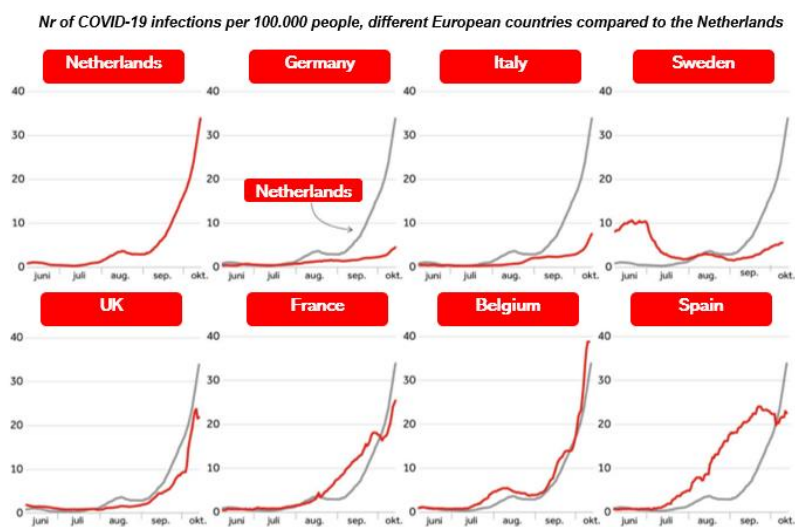
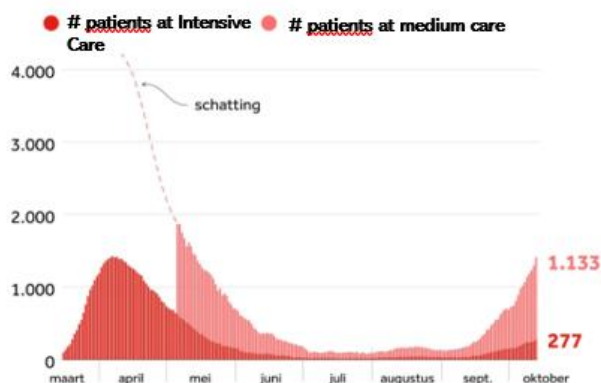


Dear customer, dear partner,

With this letter we want to give you an update regarding the situation with COVID-19 in the Netherlands. After a summer where we enjoyed some freedom, and the circulation of the COVID-19 virus was relatively limited, we have seen the numbers going up in September and October. Despite all the measures which are still in place, we are currently in a situation where the numbers (infections, people in hospital, etc) are doubling every 2 weeks.



Currently the Netherlands, is together with France, UK and Belgium one of the countries in Europe where the virus is spreading very fast.



In March 2020 the Netherlands counted more than 4.000 COVID patients in hospital, of which > 1.400 at the Intensive Care department.

Today we are counting 1.133 patients in hospital of which 277 at the IC department.

Although the situation is not as bad as it was in springtime, it is clearly developing in the wrong direction.

Yesterday our government announced new measures, which will be effective for the period of at least 4 weeks.

Main rules are:

- all restaurants and bars will be closed
- gathering in groups of more than > 30 people not allowed
- at home you are not allowed to receive or meet more than 3 people per day
- work at home, as much as possible

Our government is communicating this as a 'partial lockdown'. Shops are still open and also schools are open, with some precautions.

### **Implications for Verbrugge**

For us it is important to communicate that we do not expect any impact on the service level you can expect from Verbrugge. We are used to work from home for the office departments and operationally we have made all adjustments to continue our operations safely and smoothly.

So far only a very limited amount of our employees was involved with Covid-19 infections and as far as we are aware, the virus never circulated within the company. Also important to mention is that our area (province of Zeeland) is the region in the Netherlands with the lowest spread of the Virus.

We also do not expect any impact on the distribution of your cargo from our terminals to different countries in Europe. The last months transports via barge, rail, truck and coaster have been running smoothly, and we have no reason to expect any change in this situation.

We are working very hard every day, to provide the best service possible. We thank all our customers and partners for the positive feedback, support and partnership in these difficult times. In case of any question, doubt or worry, feel free to reach out to your Verbrugge contact.

For details on our pandemic plan, visitor guidelines, vessel acceptance procedure, etc. we refer to our website: <https://www.verbruggeinternational.com/en/corona-virus/>

Stay safe!!

With our very best regards,

Dolf van Dijk  
*Head of Commerce*